Thirteenth **ANNUAL REPORT**

ON

IMPLEMENTATION OF THE RTI ACT, 2005

{APRIL 1, 2017 TO MARCH 31, 2018}

STATE INFORMATION COMMISSION HIMACHAL PRADESH

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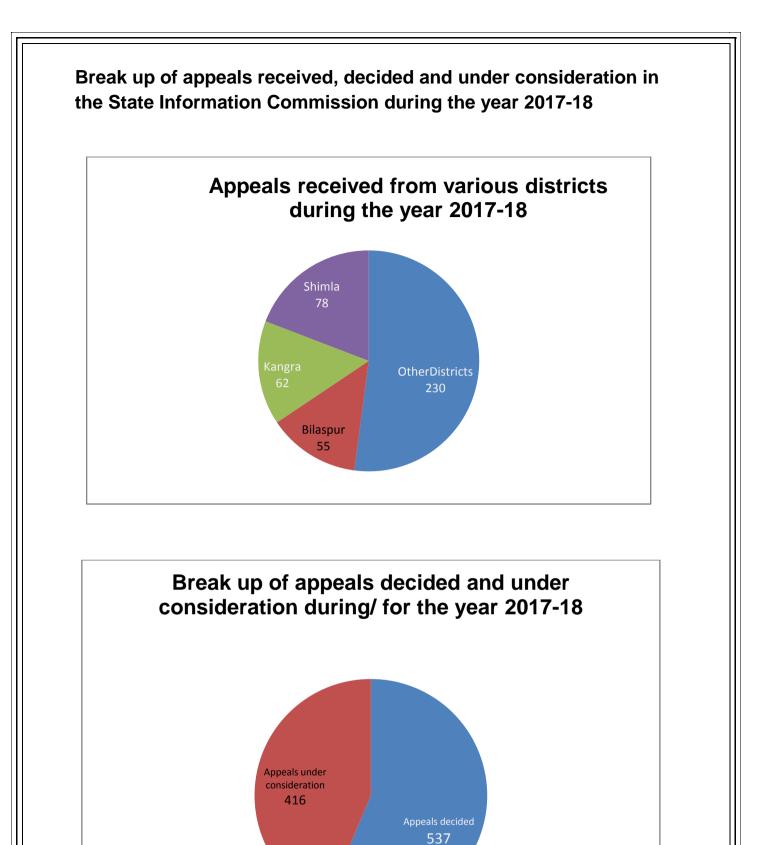
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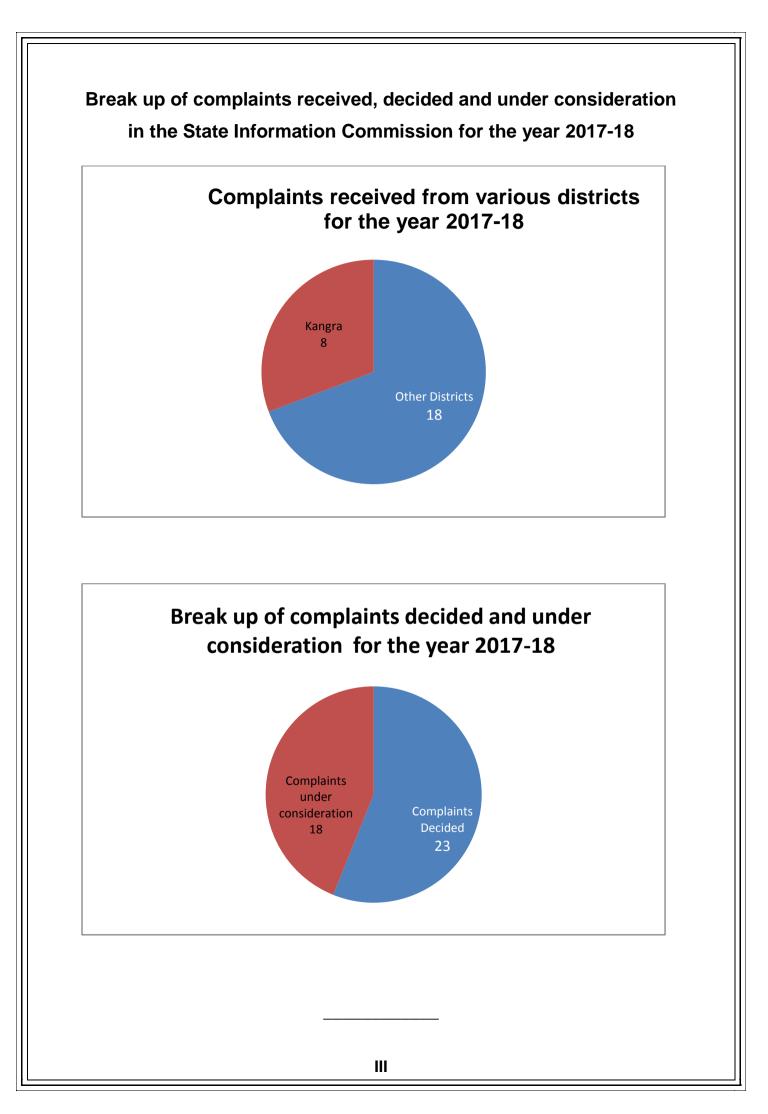
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Sta	te Information Commission: Glimpse of Important Sta	ntistics
a)	Number of public authorities which submitted Annual Return to the State Information Commission	: 103
b)	Number of applications filed with various public authorities under the RTI Act, 2005 from 01.04.2017 to 31.03.2018	: 59,529
C)	Number of applications rejected by the Public Information Officers (PIOs) of these public authorities	: 3737
d)	Total amount of fee and additional fee collected by the PIOs	13,60,248
e)	Number of first appeals filed under section 19 of the RTI Act, 2005 with the Appellate Authorities during the year	: 1623
f)	 (i) Number of second appeals filed under section 19 of the RTI Act, 2005 during the year with the Commission (ii) Number of appeals in process as on 01.04.2017 	: 425 : 528
	(iii) Total number of appeals	: 953
	(iv) Number of second appeal decided by the Commission during the year	: 537
g)	(i) Number of complaints filed under section 18 of the RTI Act, 2005 during the year with the Commission	: 26
	(ii) Number of complaints in process as on 01.04.2017	: 15
	(iii) Total number of Complaints	: 41
	(iv) Number of Complaints decided during the year	: 23





CHAPTER-1

The Right To Information Act, 2005 and the HP RTI Rules, 2006.

The Right to Information Act, 2005 was enacted by the Indian Parliament on 15th June, 2005. It came into force on 12th October, 2005 but some of the provisions came into force with immediate effect. These provisions included obligations of public authorities, constitution of various Information Commissions, designation of Public Information Officers/Assistant Public Information Officers and the power to make rules by various Competent Authorities. The Act has a comprehensive reach and covers a wide spectrum of organizations. All the Departments and Undertakings of various Governments, Panchayati Raj Institutions, Urban Local Bodies, other Bodies established, constituted, owned, controlled or substantially financed by governments including non-governmental organizations are covered under the Act. Access to information to all Indian citizens is the general rule under this Act, with very few exemptions which are provided in the Act itself.

The Right To Information Act, 2005:

- 2. The provisions of the RTI Act, 2005 can be summarized as under:-
 - Any Indian citizen can seek information from any public authority without specifying any reason for seeking the same.
 - (ii) The Supreme Court decision in Raj Narain case and consultation process in the appointment of judges case have recognized that the right of citizens to obtain information on matters relating to public acts flows from the fundamental right enshrined in Article 19 (1) (a) of the constitution.
 - (iii) The Public Information Officers have to provide the information sought within time limits specified in the Act, information can't be denied except under exemptions provided in section 8 and 9 of the Act.
 - (iv) All Government Departments, Corporations/Boards, Urban Local Bodies, Panchayati Raj Institutions and bodies established, constituted, owned, controlled or substantially financed by Government including Non-Governmental Organizations come within the purview of the Act.
 - (V) The Public Information Officers have to pass reasoned order while rejecting requests of applicants. Similarly, the Appellate Authorities have also to pass well reasoned and speaking orders while deciding the appeals within specified period.
 - (vi) Time is of the essence for providing information.

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(vii) It fixes up the accountability of the public authorities by way of imposition of penalty in case of default.

- 3. The duties and obligations of various public authorities under the State Government have been prescribed in the RTI Act, 2005 as under:-
 - (i) Suo motu disclosure of information on 17 points by public authorities on various aspects of their functioning which is required to be updated and published each year as prescribed in section 4(1)(b) of the Act.
 - (ii) The public authorities are required to designate adequate number of Public Information Officers to provide information to the applicants and Assistant Public Information Officers at sub-divisional level to receive applications and forward them to the Public Information Officers for further processing.
 - (iii) The public authorities are required to designate adequate number of Appellate Authorities under section 19 of the Act to consider and decide the first appeals against the decisions of the PIOs.
- 4. The terms 'Information', 'Record', and 'Right to Information' have been defined in the RTI Act, 2005 as under:-
 - (i) 'Information' means any material in any form, including records, documents, memos, e-mails, opinions, advices, press releases, circulars, orders, logbooks, contracts, reports, papers, samples, models, data material held in any electronic form and information relating to any private body which can be accessed by a public authority under any other law for the time being in force;
 - (ii) 'Record' includes;
 - (a) any document, manuscript and file;
 - (b) any microfilm, microfiche and facsimile copy of a document;
 - (c) any reproduction of image or images embodied in such microfilm(whether enlarged or not); and
 - (d) any other material produced by a computer or any other device;
 - (i) 'Right to Information' means the right to information accessible under this Act which is held by or under the control of any public authority and includes the right to-
 - (i) Inspection of work, documents, records;
 - (ii) Taking notes, extracts or certified copies of documents or records;
 - (iii) Taking certified sample of material;
 - (iv) Obtaining information in the form of diskettes, floppies, tapes, video cassettes or in any other electronic mode or through printouts where such information is stored in a computer or in any other device.
- 5. The RTI Act, 2005 defines 'Public Authority' as under:-

'Public Authority' means any authority or body or institution of self government established or constituted-

(a) by or under the Constitution;

- (b) by any other law made by Parliament;
- (c) by any other law made by State Legislature;
- (d) by notification issued or order made by the appropriate Government, and includes any-
 - (i) body owned, controlled or substantially financed;
 - (ii) non-Government organization substantially financed, directly or indirectly by funds provided by the appropriate Government.

6. Section 22 of the RTI Act, 2005 provides that the provisions of the Act shall have effect notwithstanding anything inconsistent therewith contained in the Official Secrets Act, 1923 and any other law for the time being in force or in any instrument having effect by virtue of any law other than this Act.

7. Sections 8 and 9 of the RTI Act, 2005 contain various exemptions from disclosure of information to a citizen. These can be summarized as under:-

- Information disclosure of which would prejudicially affect the sovereignty and integrity of India, the security, strategic, scientific or economic interests of the State, relation with foregin State or lead to incitement of an offence;
- (ii) Information which has been expressly forbidden to be published by any court of law or tribunal or the disclosure of which may constitute contempt of court;
- (iii) Information, the disclosure of which would cause a breach of privilege of Parliament or the State Legislature;
- (iv) Information including commercial confidence, trade secrets or intellectual property, the disclosure of which would harm the competitive position of a third party;
- (v) Information available to a person in his fiduciary relationship;
- (vii) Information received in confidence from foreign Government;
- (vii) Information, the disclosure of which would endanger the life or physical safety of any person or indentify the source of information or assistance given in confidence for law enforcement or security purposes;
- (viii) Information which would impede the process of investigation or apprehension or prosecution of offenders;

- (ix) Cabinet papers including records of deliberations of the Council of Ministers, Secretaries and other officers;
- Information which relates to personal information the disclosure of which has no relationship to any public activity or interest, or which would cause unwarranted invasion of the privacy of the individual;

Himachal Pradesh Right to Information Rules

8. Sections 27 and 28 of the RTI Act, 2005 empower the State Government and other competent authorities to make rules to carry out smooth and effective implementation of the provisions of the Act. In pursuance of these provisions, the Government of Himachal Pradesh and other Competent Authorities namely The Himachal Pradesh Vidhan Sabha and The High Court of Himachal Pradesh have made the Rules under the Act. **The Himachal Pradesh Right to Information Rules, 2006** were notified by the State Government on 21st January, 2006. "The Himachal Vidhan Sabha Secretariat Right to Information (Regulation of Fee & Cost) Rules, 2006" were notified on 15th June, 2006 and "The High Court of Himachal Pradesh **Right to Information Rules, 2005**" were notified on 30th November, 2005.

9. The salient features of the Himachal Pradesh Right to Information Rules, 2006 are as under:-

- (i) Any person seeking information or seeking to inspect the record is required to make an application to the PIO/APIO of the public authority concerned, accompanied by the proof of payment of prescribed fee.
- (ii) Applicants belonging to Below Poverty Line (BPL) category are not required to pay any fee for seeking the desired information or for inspection of any record.
- (iii) A separate application is required to be filed for seeking information in respect of each subject and in respect of each year.
- (iv) Every page of information supplied to the applicant shall be duly authenticated giving the name of the applicant and shall bear the dated signatures and seal of the PIO.
- (v) The details of fee to be charged for furnishing the documents and for inspection of documents are given in the table below:—

Sr.	Description of information	Price/Fee
No		
1	Fee alongwith application.	₹10 per application.

2	Where the information is available in the form of a priced publication.	On printed price.
3	For other than priced publication.	 (i) ₹2 per page of A-4 size or smaller. (ii) Actual cost subject to minimum of ₹20 per page in case of larger size paper.
4	Where information is available in electronic form and is to be supplied in electronic form e.g. Floppy, CD etc.	₹50 per floppy and ₹100 per CD.
5	Fee for inspection of Record/document.	₹20 per 30 minutes or fraction thereof.

(vi) The prescribed fee is required to be paid through Demand Draft or Indian Postal Order payable to the PIO of the public authority concerned or can be deposited in a government treasury under the head of account "0070-OAS, 60-OS, 800-OR, 11 – Receipt head under Right to Information Act, 2005".

10. The Himachal Pradesh Right to Information Rules, 2006 also lays down the procedure for filing appeal before the designated Appellate Authority of the public authority as well as before the Himachal Pradesh State Information Commission. As per provisions of these Rules, the memorandum of appeal should contain name and address of the appellant as well as that of the PIO against whose decision the appeal is preferred along with particulars of the order against which the appeal is preferred. The appellant is required to file two sets of appeal. It should also contain brief facts leading to the appeal. In cases of deemed refusal, the particulars of the application, including number and date, name and address of the PIO to whom the application was made is required to be indicated by the appellant in the memorandum of appeal. The appellant is also required to specify the prayer or relief sought, and grounds for the prayer or relief sought in the memorandum of the appeal.

11. The Himachal Pradesh Right to Information Rules, 2006 also provides that the designated Appellate Authority or the Himachal Pradesh State Information Commission may decide an appeal ex-parte, on merit in case the appellant is not present in person on the date of hearing. It has also been provided that the appellant shall not urge nor be heard in support of any ground or objection which has not been set forth in the memorandum of appeal filed before the Appellate Authority/Commission. However, the designated Appellate Authority/ Commission need not confine itself to the grounds set forth in the memorandum while deciding the appeal.

12. Himachal Pradesh Right to Information Rules, 2006 empowers the Himachal Pradesh State Information Commission to frame Regulations in respect of its day-to-day proceedings. Consequently the State Information Commission has framed the Himachal Pradesh State Information Commission (Management) Regulations, 2008 which came into force with effect from 1st September, 2008.

13. Section 25 (4) of the RTI Act, 2005 empowers Commissions to prepare a report on the implementation of the provisions of the Act during each year and forward the same to the appropriate Government for laying it before the Parliament/State Legislative Assemblies. In pursuance of this provision of the Act, the Himachal Pradesh State Information Commission has prepared the Thirteenth Report on the implementation of the Right to Information Act, 2005 in the State of Himachal Pradesh during the year 2017-18 for laying it before the State Legislative Assembly of Himachal Pradesh.

CHAPTER -2

Role and Responsibilities of the Himachal Pradesh State Information Commission

The Himachal Pradesh State Information Commission was constituted vide a notification issued on 4th February, 2006 by the Department of Administrative Reforms of the Government of Himachal Pradesh. The Commission started functioning with effect from 1st March, 2006 with its headquarters at Shimla, on the assumption of the office of State Chief Information Commissioner, Himachal Pradesh by Shri P.S. Rana as the first Chief Information Commissioner, Himachal Pradesh, The Secretariat administration of the State Government provided secretarial staff and other support to the Himachal Pradesh State Information Commission right from 1st March. 2006 and thereafter. The Commission functioned as a single member body upto 1st July, 2007 and thereafter, Sh. S.S.Parmar joined as a State Information Commissioner on 2nd July, 2007. After the retirement of Shri P.S. Rana on 28th February, 2011, Sh. Bhim Sen assumed the office of the Chief Information Commissioner on 25th March, 2011 and retired on 23rd March, 2016. After the retirement of Shri S.S. Parmar on 5th June, 2012, Sh. K.D. Batish assumed the office of the State Information Commissioner on 8th June, 2012 and retired on 07th June, 2017. Shri Narinder Chauhan has assumed the office of the Chief Information Commissioner and Shri Sushil Chandra Srivastava has assumed the office of the State Information Commissioner on 30th June, 2017.

2. During the financial year 2017-18, a sum of ₹ 2,74,34,000/- was allocated under the Head 2070-00-118-01-SOON(NP) to the Commission for meeting its expenses. The break-up of the SOEs allocation is as under:-

SOE	Sub Head	Sanctioned	Expenditure
		Budget	
01	Salary	14375000	14374613
03	Travel Expenses	27000	26706
05	Office Expenses	1414000	1414078
06	Medical Reimbursement	337000	336572
07	Rent, Rates & Taxes	4269000	4269178
09	Advertising & Publicity	148000	147779
	7		

	Grand Total	27434000	27433046
65	Remuneration to Outsource Employees	1075000	1075402
64	Transfer Expenses	4000	3752
30	Motor Vehicle	799000	798863
27	Motor Vehicle Purchase	2143000	2143320
20	Other Charges	540000	539714
15	Training	2160000	2160000
12	Professional & Special Services	72000	72100
10	Hospitality & Entertainment	71000	70969

3. The State Government of Himachal Pradesh has created 32 posts for smooth functioning of the Himachal Pradesh State Information Commission. The details of these posts are as under:-

Sr.	Designation of the posts	Pay scale + Grade pay of the	No. of
No		post as revised w.e.f.	posts
		1.1.2006	created
1.	Chief Information Commissioner	2,50,000/-	1
2.	State Information Commissioner	2,25,000/-	1
3.	Secretary (IAS/ HAS)	in their own pay scale	1
4.	Section Officer	15600-39100+₹5400	1
5.	Private Secretary	15600-39100+₹5400	2
6.	System Analyst	10300-34800+₹5400	1
7.	Reader-cum-Ahalmad	10300-34800+₹5000	2
8.	Personal Assistant	10300-34800 + ₹ 4800	4
9.	Senior Assistant	10300-34800+ ₹ 4400	2
10.	Clerk-cum-Computer Operator	10300-34800+₹3200	4
11.	Junior Scale Stenographer	5910-20200 +₹2800	1
12.	Driver	5910-20200 +₹2400	3
13.	Process Server	4900-10680 +₹1400	1
14.	Chowkidar	4900-10680 +₹1300	1
15.	Peons	4900-10680 +₹1300	5
16.	Frash-cum-Mali	4900-10680 +₹1300	1
17.	Sweeper	4900-10680 +₹1300	1
	Total		32

4. The Powers and Functions of the State Information Commission under the RTI Act, 2005 are as under:-

- I. Enquiries under Section 18 of the Act.
 - Subject to the provisions of the Act, the State Information Commission is required to receive and inquire into a complaint from any person,--
 - (a) who has been unable to submit a request to a PIO or whose request has been refused;
 - (b) who has been refused access to any information;
 - who has not been given a response to a request for information or access to information within prescribed time limit;
 - (d) who has been required to pay an unreasonable amount of fee;
 - who believes that he or she has been given incomplete, misleading or false information; and
 - (f) in respect of any other matter relating to requesting or obtaining access to records under this Act.
 - (ii) The Commission shall, while inquiring into any matter under this Section have the same powers as are vested in a civil court while trying a suit under the Code of Civil Procedure, 1908, in respect of the following matters, namely:-
 - summoning and enforcing the attendance of persons and compel them to give oral or written evidence on oath and to produce the documents or things;
 - (b) requiring the discovery and inspection of documents;
 - (c) receiving evidence on affidavit;
 - (d) requisitioning any public record or copies thereof from any Court of Office;
 - (e) issuing summons for examination of witnesses or documents.
 - (f) any other matter which may be prescribed.
 - (iii) The Commission, during the inquiry of any complaint may examine any record to which this Act applies which is under the control of any public authority, and no such record may be withheld from it on any grounds.

II. Appeals under section 19 of the Act.

 A Second Appeal against the decision of first Appellate Authority shall lie with the State Information Commission within ninety days.
 However, the Commission, may admit an appeal after the expiry of the period of ninety days if it is satisfied that the appellant was prevented by sufficient cause from filing the appeal in time.

- (ii) If the decision against which an appeal is preferred relates to information of a third party, the Commission shall give a reasonable opportunity of being heard to that third party.
- (iii) In any appeal, the onus to prove that a denial of a request was justified shall be on the PIO, who denied the request.
- (iv) The decision of the State Information Commission, shall be binding.
- (v) In its decision, the Commission has the power to require the public authority to take such steps as may be necessary to secure compliance with the provisions of the RTI Act, 2005 including grant of compensation to the complainant/ appellant.
- **III.** Penalties under section 20 of the Act

(i) Where the Commission, at the time of deciding any complaint or appeal is of the opinion that the PIO has without any reasonable cause, refused to receive an application for information or has not furnished information within the time specified in section 7 of the RTI Act, 2005 or malafidely denied the request for information or knowingly given incorrect, incomplete or misleading information or destroyed information which was the subject of the request or obstructed in any manner furnishing of the information, it shall impose a penalty of two hundred and fifty rupees per day upon the PIO till the application is received or information is furnished.

(ii) Where the Commission, at the time of deciding any complaint or appeal is of the opinion that the PIO has without any reasonable cause and persistently, failed to receive an application for information or has not furnished information within the time specified under the RTI Act or malafidely denied the request for information or knowingly given incorrect, incomplete or misleading information or destroyed information which was the subject of the request or obstructed in any manner in furnishing the information, it may recommend disciplinary action against the PIO.

5. The powers and duties of officers and employees of the Himachal Pradesh State Information Commission are as under:-

Power and duties

jState Chief InformationGeneral superintendence, direction and managementCommissionerof affairs of the Commission. Disposal of appeals and
complaints.

ii	State Information	Disposal of appeals & complaints.
	Commissioner	
iii	Secretary-cum-Registrar	Administration and financial control in the Commission
		and to provide assistance to the State CIC/State IC.
iv	Private Secretary to the	Secretarial assistance and carry out work assigned by
	State CIC/State IC	State CIC/ State IC
	-	
V	Reader-cum-Ahlmad	Processing of appeals and complaints and carry out
		work assigned by the State CIC and State IC.
vi	Section Officer-cum-	Assisting the Secretary-cum-Registrar in the
	Assistant Registrar	administrative, financial and other matters of the
		Commission.
vii	The support staff	Providing assistance to the officers and carry out work
		assigned by supervisory officers of the Commission.

CHAPTER-3

Implementation of Act

Disposal of Applications/ Appeals by the Public Information Officers/ First Appellate Authorities of various Public Authorities in Himachal Pradesh during the Year 2017-18

Sections 6, 7, 11 of the RTI Act, 2005, read with HP RTI Rules, 2006 prescribes the procedure and time frame for furnishing the information held by public authorities to the information seekers through the Public Information Officers designated for the purpose. As per reports received in the Himachal Pradesh State Information Commission 59,529 applications were filed in the offices of 103 public authorities of the State Government for seeking information under the Act during 2017-18. The details of applications received, applications rejected, and appeals filed, fee collected etc. by these public authorities are as under:—

Sr. No.	Name of Public Authority	Number of applications received	Applications rejected by the PIOs	Appeals filed before the First Appellate Authorities	Appeals filed before the State Information Commission	compensation was awarded by the Commission	Number of cases where penalty was imposed by the Commission	Amount of fee collected
1.	Governor Secretariat	20						618
2.	H.P. Judiciary	2182	905	16	2			161082
3.	State Information Commission	33						1322
4.	Lokayukta	14						140
5.	Human Rights Commission	3						30
6.	Commission for Backward Class	3						255
7.	Divisional Commissioner Shimla	52						1725
8.	Divisional Commissioner Kangra	98						7370
9.	Divisional Commissioner Mandi	96		7				3425
	·		12					

10.	HP Electricity Regulatory Commission	10		1				100
11.	Advocate General	26	1					1347
12.	HP Judicial Academy	11						350
13.	HP Public Service Commission	681	136	31	1			26620
14.	Election Commission	12						50
15.	Staff Selection Commission	893	181	41	2			21139
			H.P. \$	Secretariat			1	•
16.	General Administration	20		1	1			500
17.	Urban Development	18						460
18.	PWD	67						937
19.	Tourism	12	6	1				190
20.	Revenue	188		2	2			6156
21.	Forest	20		3				550
22.	Co-operative	9						285
23.	Welfare	9		2	1			160
24.	Law	29	3					660
25.	Administrative Reforms	7		1	1			70
26.	Horticulture	9						828
27.	Ayurveda	25						935
28.	Industries	9		5	2			550
29.	Labour & Employment	6	1					30
		Adn	ninistrat	ive Departm	nents			·
30.	Animal Husbandry	241	2	3				6004
31.	Art, Language & Culture	72						1861
32.	Co-operative	620		33	4			22426
33.	Elementary Education	2739	100	26	12	1		49612
	·					•		·
			13					

34.	Higher Education	8827	126	100	21	1		44162
35.	Ayurveda	237	2	4				4585
36.	Information & Public Relations	45	4	3	2			748
37.	Estate	16						830
38.	Irrigation & Public Health	1936		85	10			47629
39.	Public Works Department	3819	1974	160	28			104290
40.	Information Technology	28	2	1				725
41.	Dental Health	47		1	1			1413
42.	Health and Family Welfare	433	12	29	21			7155
43.	Food & Civil Supplies	297		12				28466
44.	Forest	2246	49	64	19			49232
45.	Forensic Science	44	1	4	1			640
46.	Police	6644	58	161	20			177272
47.	Transport	807		20	10			19091
48.	Horticulture	187	1	5	1			7792
49.	Excise & Taxation	601	22	22	2			13025
50.	Sainik Welfare	120		2				2653
51.	Vigilance	17		1				540
52.	SV&ACB	243	33	11				5275
53.	Energy	25		11	9			2165
54.	Economics & Statistics	19	4	1				170
55.	Consolidation of Holdings	28						400
56.	Land Records	73		1				1065
57.	Labour & Employment	599		17	4		1	18400
58.	Rural Development & Panchayati Raj	208		75	64			5841
59.	Settlement (Shimla)	255		12	1			9211
60.	Settlement (Kangra)	537		9				14953
60.		537	 14	3				

61.	Printing & Stationery	37						1985
62.	Social Justice & Empowerment	53	6	1				631
63.	Tourism	283		4	2			7434
64.	HIPA	21	1		1			554
65.	Women & Child Development	525		9	4			11387
66.	Fire	25						1162
67.	Urban Development	1345		28	12			21442
68.	Planning	216		3	2			8538
69.	Electrical Inspectorate	5						90
70.	Fisheries	21						818
71.	Election	159	6	1				3536
	Deputy Commissioner Offices							1
72.	Bilaspur	1783		40	29			28227
73.	Chamba	1537	2	12	11			14713
74.	Hamirpur	1475	10	42	20			29648
75.	Kangra	2921		89	22			79129
76.	Kinnaur	245						11119
77.	Kullu	813		17	2			11198
78.	Mandi	2563	1	46	11			39835
79.	Shimla	1385	46	82	8			27338
80.	Sirmaur	633		14	2			23623
81.	Solan	1265		7	5			18031
82.	Una	1259		32	14			21503
83.	Lahaul & Spiti	66						456
			Cor	oorations	1	I	1	I
84.	Agro Industries	8	1					240
85.	HPFC	28	1	2				1138
L	15							

86.	Forest Corporation	275	14	17	4			10713
87.	H.P.M.C.	23	5					240
88.	Power Corporation	27	1	1				6224
89.	Electronic Corporation	17						460
90.	MC Shimla	1015		103	16			23496
91.	MC Dharamshala	81	1	5				1550
92.	Ex-Serviceman Corporation	10		3				2957
			Board'	s/ Societies	;	•		
93.	HP Council of Science & Technology	9		2	2			90
94.	HP Infrastructure Development Board	2						20
95.	HIMUDA	311		5	4			8374
96.	Technical Education Board	58		1	1			3039
97.	HIMURJA	47		1				1132
			Universi	ties/ College	es			
98.	HP University, Shimla	1613		33	5			26619
99.	Dr. Y. S. Parmar University of Horticulture & Forestory	99	9	1	1			2837
100.	CSK HP Krishi Vishwa Vidyalaya Palampur	208	10	7	1			6520
101.	Himachal Pradesh Technical University	372		19				13145
102.	National Law University/ Judicial Academy Ghandal	11		2	2			350
103.	IGMC	108		10	2			3192
	Total	59529	3737	1623	425	2	1	136024

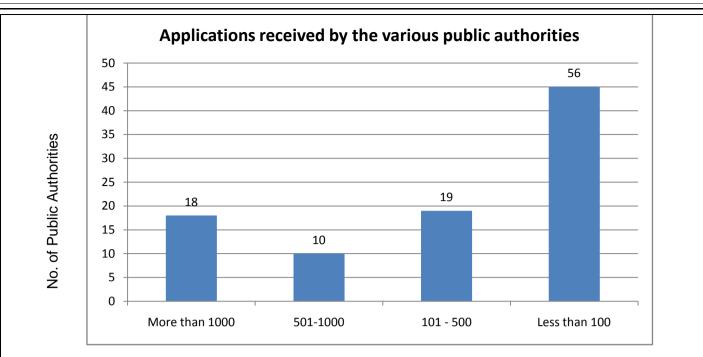
2. The above table clearly shows that the Public Information Officers of various public authorities in the state furnished the information to all the

applicants except in 3737 cases where the applications were rejected. Thus only 6% of the total applications were rejected by the PIOs.

3. The public authorities have reported that most of the 3737 applications were rejected under section 8 of the RTI Act, 2005. The table above also shows that number of first appeals is also less than 2.7% of the total applications. The Himachal Pradesh State Information Commission received 425 appeals as against 1623 first appeals filed with the designated Appellate Authorities. In addition, the Commission also received 26 complaints during the year for non-receipt of or receipt of incomplete information or delayed response from the PIOs. Thus the Commission received a total of 451 appeals/complaints as against a total of 59,529 RTI applications filed with various public authorities during the year. The number of appeals/complaints received in the Commission is approximately 0.8% of the total applications. These figures lead to the conclusion that response of the PIOs in Himachal Pradesh to the requests for information received from the information seekers during the year 2017-18 has been quite satisfactory.

4. The table below gives the break-up of quantum of applications received by various public authorities in the state during the year 2017-18:-

Sr. No.	Public Authorities which received	Number
i	More than 1000 RTI applications	18
ii	501 to 1000 RTI applications	10
iii	101 to 500 RTI applications	19
iv	Less than 100 RTI applications	56
	Total number of public authorities which	103
	submitted the annual reports	



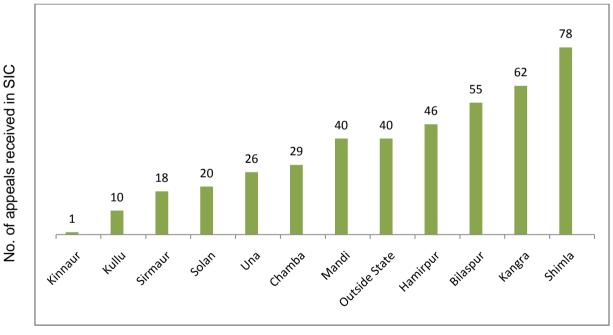
No. of RTI Applications

5. Out of the total of 103 public authorities which submitted the annual reports during the year, 18 public authorities received more than 1000 applications, 10 of them received 501 to 1000 applications, 19 of them received 101 to 500 applications and the remaining 56 public authorities received less than 100 applications. Eighteen public authorities namely the HP Judiciary, Forest Department, Police Department, DC Offices Bilaspur, Hamirpur, Kangra, Mandi, Shimla, Solan, Una, Chamba, Elementary Education Department, Higher Education Department, Public Works Department, Urban Development Department, HP University Shimla, Irrigation & Public Health and Municipal Corporation Shimla received more than 1000 applications during the year. It has been observed that a total of 57,849 applications out of 59,529 applications i.e. approximately 97.2 percent of the total applications were received by 47 public authorities. The remaining 56 public authorities received approximately 2.8 percent of the total applications. Further, a fee of ₹13,60,248/- has been collected by various public authorities during the same period.

CHAPTER-4

Implementation of the Act (Disposal of appeals and complaints by the Himachal Pradesh State Information Commission during the Year 2017-18)

The Himachal Pradesh State Information Commission received 425 appeals from various appellants residing in 11 districts of the State and outside the State against the decisions of Public Information Officers/first Appellate Authorities during the year 2017-18. 195 of these appeals were filed by appellants residing in three districts of Shimla, Kangra and Bilaspur. The remaining 230 appeals were received from residents of the remaining districts and from outside the State. 528 appeals were pending as on 01.04.2017, in addition to 425 appeals received during the year 2017-18. The district wise status of appeals received in the Commission is given in the bar chart below:



District wise breakup of appeals received in the Commission

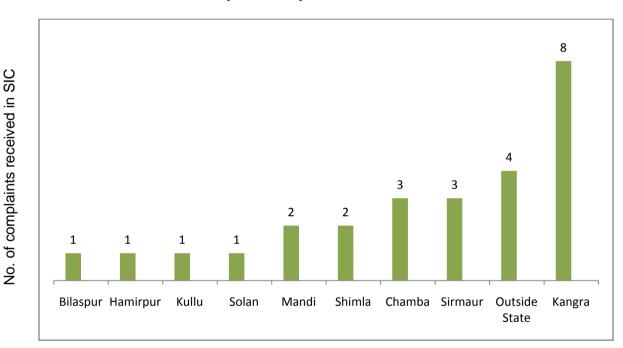
Name of District

2. Out of the total of 953 appeals, 537 appeals were decided during the year leaving 416 appeals pending for decision as on 31.3.2018. The breakup of appeals decided/pending in the Commission is given in the table below:

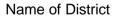
(a) Appeals pending as on 1.4.2017 528

425	
537	
416	
	537

3. Apart from 425 appeals, the Himachal Pradesh State Information Commission received 26 complaints under Section 18 of the RTI Act, 2005 during the year 2017-18. The complainants were from 9 districts of the state as well as from outside the state. However, 8 complaints (approx. 31% of the total complaints) were received from the complainants residing in one district of the State namely Kangra. The district wise status of complaints received during the year 2017-18 is given in the bar chart below:



District wise breakup of complaints received in the Commission



4. In addition to 26 complaints received during the year, 15 complaints were pending as on 1.4.2017. Out of the total of 41 complaints, 23 complaints were decided by the Commission during the year and 18 complaints remained pending for disposal as on 31.3.2018. The breakup of the complaints received, decided and pending is given below:-

(a) Complaints pending as on 1.4.2017 15

(b) Complaints received during 2017-18 26

(c) Complaints decided during the year 23

(d) Complaints pending as on 31.3.2018 18

5. The consolidated details of appeals and complaints received in the Commission and decided during the year under report are as under:

CONSOLIDATED DETAILS OF CASES IN HIMACHAL PRADESH STATE INFORMATION								
COMMISSION DURING THE YEAR 2017-18								
	APPEALS	APPEALS COMPLAINTS TOTAL						
PENDING AS ON 1.4.2017	528	15	543					
FILED DURING THE YEAR	425	26	451					
Total	953	41	994					
DECIDED	537	23	560					
PENDING AS ON 31.3.2018	416	18	434					

CHAPTER-5

Implementation of The RTI Act, 2005, During the Past Thirteen

Years

The RTI Act, 2005 came into force w.e.f. 12th October, 2005. The public authorities initiated steps to implement various provisions of the Act namely the designation of PIOs/ APIOs & Appellate Authorities and publication under section 4 (i) (b) of the Act. The PIOs and APIOs started receiving applications even before the State Information Commission started functioning w.e.f. 01.03.2006. The details of RTI Applications received, first appeal filed and fee collected by the public authorities since October 2005 to 2017-18 are as under:-

Year	No. of Public Authorities	Total Applications Received	No. of Applications Rejected by PIOs	First Appeals Received by 1 st Appellate Authorities	Amount of fee collected (in ₹)
2006-07	110	2,654	119	127	2,34,281
2007-08	118	10,105	283	267	6,00,495
2008-09	124	17,869	259	338	8,07,939
2009-10	134	43,835	442	706	10,89,504
2010-11	125	55,463	701	1220	14,32,417
2011-12	132	72,191	840	1381	19,56,046
2012-13	110	61,202	1396	1232	14,45,954
2013-14	110	63,722	1074	1716	14,98,202
2014-15	80	50675	2143	635	11,14,962
2015-16	62	46430	684	1558	10,02,958
2016-17	101	60,104	1981	1899	14,69,999
2017-18	103	59,529	3737	1623	13,60,248

2. The above table shows that the number of applications filed by the information seekers to the PIOs of various public authorities during the past thirteen years

increased from first year to thirteenth year from 2654 to 59,529 which is an increase of approximately 22 times. It leads to the conclusion that awareness about the Act has been increasing year after year. The percentage of rejection of applications by PIOs has also been going down year after year. Thus the response of the PIOs has been showing a positive trend over the years.

3. The year-wise details of appeals received in the State Information Commission from 1st March, 2006 upto 31.3.2018 are as under:-

Total Appeals Received and Decided from 01.03.2006 to 31.03.2018					
Period	In Process at the beginning of the year	<u>Received</u> during the <u>year</u>	<u>Total</u> <u>appeals</u>	Decided during the year	In Process at the end of the year
1.3.2006 to 31.3.2007		32	32	24	8
1.4.2007 to 31.3.2008	8	155	163	125	38
1.4.2008 to 31.3.2009	38	180	218	195	23
1.4.2009 to 31.3.2010	23	270	293	276	17
1.4.2010 to 31.3.2011	17	300	317	277	40
1.4.2011 to 31.3.2012	40	451	491	379	112
1.4.2012 to 31.3.2013	112	427	539	429	110
1.4.2013 to 31.3.2014	110	670	780	522	258
1.4.2014 to 31.3.2015	258	615	873	638	235
1.4.2015 to 31.3.2016	235	635	870	534	336
1.4.2016 to 31.3.2017	336	428	764	236	528
1.4.2017 to 31.3.2018	528	425	953	537	416
Total		4588		4172	

4. The year-wise details of complaints received in the Commission from 1.3.2006 to 31.3.2018 are as under:-

Total Con	nplaints Received	and Decided from	01.03.2006 to	31.03.2018	
<u>Period</u>	In Process at the beginning of the year	<u>Received</u> during the year	<u>Total</u> complaints	Decided during the year	In Proces at the en of the yea
1.3.2006 to 31.3.2007		52	52	47	5
1.4.2007 to 31.3.2008	5	134	139	105	34
1.4.2008 to 31.3.2009	34	204	238	221	17
1.4.2009 to 31.3.2010	17	445	462	418	44
1.4.2010 to 31.3.2011	44	503	547	526	21
1.4.2011 to 31.3.2012	21	770	791	622	169
1.4.2012 to 31.3.2013	169	693	862	767	95
1.4.2013 to 31.3.2014	95	43	138	119	19
1.4.2014 to 31.3.2015	19	44	63	47	16
1.4.2015 to 31.3.2016	16	67	83	55	28
1.4.2016 to 31.3.2017	28	13	41	26	15
1.4.2017 to 31.3.2018	15	26	41	23	18
Total		2994		2976	

5. The year-wise details of the appeals and complaints received in the Commission from 1st March, 2006 to 2017-18 are as under:-

Year-wise break up of appeals and complaints received & decided by the Commission						
Period	In Process at the beginning of the year	<u>Received</u> during the year	<u>Total</u>	Decided during the year	In Process at the end of the year	
1.3.2006 to 31.3.2007	-	84	84	71	13	
1.4.2007 to 31.3.2008	13	293	306	234	72	
1.4.2008 to 31.3.2009	72	388	460	420	40	
1.4.2009 to 31.3.2010	40	715	755	694	61	
1.4.2010 to 31.3.2011	61	803	863	803	61	

Total		7590		7156	
1.4.2017 to 31.3.2018	543	451	994	560	434
1.4.2016 to 31.3.2017	364	441	805	262	543
1.4.2015 to 31.3.2016	251	702	953	589	364
1.4.2014 to 31.3.2015	277	659	936	685	251
1.4.2013 to 31.3.2014	205	713	918	641	277
1.4.2012 to 31.3.2013	281	1120	1401	1196	205
1.4.2011 to 31.3.2012	61	1221	1282	1001	281

Table above shows that during the year 2006-2007, 84 appeals and 6. complaints were received from the appellants/ complainants against 2654 RTI applications received by the Public Authorities during this year which is approximately 3.2% of the total RTI applications. During the year 2007-2008, 293 appeals and complaints were received from the appellants/ complainants against 10,105 RTI applications received by the Public Authorities which is approximately 2.8% of the total RTI applications. During the year 2008-2009, 388 appeals and complaints were received from the appellants/ complainants against 17,869 RTI applications received by the Public Authorities which is approximately 2% of the total RTI applications. During the year 2009-10, 715 appeals and complaints were received as against 43,835 RTI applications which is approximately 1.6% of the total applications. During the year 2010-11, 803 appeals and complaints were received as against 55,463 RTI applications which is approximately 1.4% of the total applications. During the year 2011-12, 1221 appeals and complaints were received as against 72,191 RTI applications which is approximately 1.7% of the total applications. During the year 2012-13, 1120 appeals and complaints were received as against 61,202 RTI applications which is approximately 1.8% of the total applications. During the year 2013-14, 713 appeals and complaints were received as against 63,722 RTI applications which is approximately 1.1% of the total applications. During the year 2014-15, 659 appeals and complaints were received as against 50,675 RTI applications which is approximately 1.3% of the total applications. During the year 2015-16, 702 appeals and complaints were received as against 46,430 RTI applications which is approximately 1.5% of the total applications. During the year 2016-17, 441 appeals and complaints were received as against 60104 RTI applications which is approximately 0.7% of the total applications. During the year under report, 451 appeals and complaints were received as against 59,529 RTI applications which is approximately 0.8% of the total applications. The above calculated percentage shows that the performance of the PIOs has been improving year after year during the past thirteen years.

7. During the last thirteen years, 7156 appeals and complaints have been decided by the Commission. However only 57 Civil Writ Petitions have been filed in the High Court of Himachal Pradesh against the decisions/ orders of the State Information Commission. The details of these writ petitions are as under:-

Sr. No.	Case Title/ Case No.	Status
1.	H.P. Public Service Commission V/S State Information Commission CWP-96/09	Decided
2.	State of H.P. V/S Sh. Surinder Singh Mankotia CWP-3823/2009	Decided
3.	State of H.P. V/S Dr. P.K. Aditya CWP-2418/2010	Pending in the High Court
4.	Justice M.R.Verma (Retd.) V/S State Information Commission CWP-2070/2010	Decided
5.	Justice M.R.Verma (Retd.) V/S State Information Commission CWP-1964/2010	Decided
6.	State of H.P. V/S Sh. Sanjay Gupta CWP- 1050/2010	Decided
7.	Ms. Kalpna Grover V/S State of H.P. CWP-4632/2010	Decided
8.	Sh. Sanjay Mandyal V/S State of H.P. CWP-5418/2010	Decided
9.	Smt. Ram Payari V/S State of H.P. CWP- 6404/2010	Decided
10.	Sh.Ram Ashra V/S State of HP CWP 7462/2010	Decided
11.	State of HP V/S Sh. Archit Sant and others CWP- 7767/2010	Decided
12.	Sh. Dharam Pal V/S State of HP and others CWP-2446/2010	Decided
13.	The Secretary Lokayukta V/S Sh.Hari Krishan and others CWP 533/2011	Decided
14.	Miss Ritwik Chauhan V/S State of HP CWP- 1910/2011	Decided
15.	CWP 8794/2011 Shri Ved Parkash Vs. State Information Commission & others	Decided
16.	CWP No. 11220 of 2011 M/s Kanchanjanga Power Co. Pvt. Ltd., V/s State Information Commission,H.P.	Decided
17.	CWP No. 1240/2010 Shri Swapan Kumar Thakur, Vs SIC & another	Decided
18.	CWP No. 640/2012 Shri Sanjay Hindwan Vs State Inforamtion Commission, DFO, Solan and E.O. MC, Solan	Decided
19.	CWP No. 2435/2012 The Didwin Co-operative Society vs State of HP	Decided
20.	CWP No. 6072/2012 BDO Paonta Sahib vs. State of HP	Decided
21.	CWP No. 9166/2012	Decided

	Prakash Chand Negi Vs. State Information Commission	
22.	CWP No.9210 /2012 Prakash Chand Negi Vs. State Information Commission	Decided
23.	CWP No. 8196/2012 Baghal Land Looser Transport Co-operative Society Ltd. Vs. State of HP	Decided
24.	CWP No. 9109/2012 The Ambuja Darla Kashlog Mangu Transport Co- operative Society Ltd. Vs. State of HP	Decided
25.	CWP No. 5975/2012 P.C.Manhas Vs. State of HP	Decided
26.	CWP No. 63/2013 Voluntary Health Association Vs. State of HP	Pending in the High Court
27.	CWP No. 798/2013 Anjala Kumari Vs. State Information Commission	Decided
28.	CWP No. 4618/2013 Indresh Dhiman Vs. State of HP	Pending in the High Court
29.	CWP No.6914/2013 Rajesh Chandra Vs. State Of HP.	Pending in the High Court
30.	CWP No. 7167/2013 Tanu Priya Vs. State of HP.	Decided
31.	CWP No. 7834/2013 Shyam Lal Vs. State of HP.	Decided
32.	CWP No. 6537/2013 Phool Singh Vs. State of HP.	Decided
33.	CWP No. 8900/2013 Amar Singh Vs. State of HP.	Pending in the High Court
34.	CWP No. 9139/2013-D Advocate General Vs. Dev Ashish Bhattacharya	Decided
35.	CWP No. 9108/2013 Madhu Negi Vs. State Information Commission and Others.	Decided
36.	CWP No. 294/2014 Ravi Kumar Vs. State of HP.	Decided
37.	CWP No. 2242/2014 Hira Singh Vs . State of HP & Othrs.	Decided
38.	CWP No. 5410/2014 Hitesh Chand Vs . State of HP & Othrs.	Decided
39.	CWP No. 5434/2014 Rakesh Thakur Vs State Information Commission	Pending in the High Court
40.	CWP No. 6572/2014 Yog Raj Vs. State of HP & Othrs	Decided
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41.	CWP No. 8511/2014 Ajay Prashar Vs . State of HP & Othrs	Decided
42.	CWP No. 555/2015 Lawan Thakur Vs State of HP	Decided
43.	CWP No. 1367/2015 Shekhar S. Srivastava Vs State Information Commission	Decided
44.	CWP No. 684/2015 Roshan Lal & Others Vs State Information Commission	Decided
45.	CWP No. 3034/2015 Jagdish Kumar Vs State of HP	Decided
46.	CWP No. 3144/2015 Priyanka Gandhi Vs State of HP	Pending in the High Court
47.	CWP No. 3625/2015 Vikram Singh Vs State of HP	Pending in the High Court
48.	CWP No. 3767/2015 Ramesh Kumar Nadda Vs State Information Commission	Pending in the High Court
49.	CWP No. 4272/2015 PIO HP State Pollution Control Board Vs State Information Commission	Pending in the High Court
50.	CWP No. 385/2016 Sangeeta Devi Vs State of HP	Pending in the High Court
51.	CWP No. 3450/2016 Sukhjit Singh Vs State Chief Information Commissioner	Decided
52.	CWP No. 1731/2016 Nihal Singh Vs State of HP	Decided
53.	CWP No. 2288/2016 Samsher Singh Vs. State of HP	Decided
54.	CWP No. 1879/2016 K.R. Saizal Vs State of HP	Pending in the High Court
55.	CWP No. 1714/2017 Madan Lal Shrama Vs State of HP	Decided
56.	CWP No. 2728/2017 Rajinder Singh Vs State of HP	Decided
57.	CWP No. 351/2018 Narayan Mishra Vs State of HP	Decided

CHAPTER – 6

Use of Information Technology and New Initiatives Taken by State Information Commission

The Himachal Pradesh State Information Commission has placed the following information/documents on the web sites of the Commission and Government of Himachal Pradesh (www.himachal.nic.in/ www.hp.gov.in/sic):-

- Manual of the Himachal Pradesh State Information Commission under section 4(1) (b) of the RTI Act, 2005.
- (ii) Names of various public authorities under the State Government.
- (iii) The details of PIOs/APIOs designated by various public authorities (as amended from time to time).
- (iv) The Himachal Pradesh State Information Commission (Management) Regulations, 2008.
- (v) Decisions of appeals and complaints filed in the Commission.
- (vi) Cause list of appeals & complaints

2. The State Information Commission, H.P. has innovated a computerized system of registration of complaints/appeals and responses from PIO's, Public Authorities and general public which enables the Commission and other stake holders to have all the information readily available about the appeals/complaints received, in process and disposed off on a daily basis. Through this software application, office of the Commission diarises every letter received from the applicant, complainant, appellant and others after scrutiny and categorization of the same as Complaint (C), Appeal (A), Response (R) & General (G) on the following basis :

1	Appeals	'A'	The petitions being filed by citizens/appellants as per relevant HPRTI Rules/ u/s 19 of the RTI Act.
2	Complaints	'C'	The petitions/complaints u/s 18 as per relevant HP RTI Rules.
3.	Responses	'R'	The responses being received from PIO's/other officers/citizens w.r.t. to the ongoing inquires/appeals before the Commission will be marked to Reader of Court-I/Court-II as the case may be.
4	General	'G'	All the papers except mentioned at Sr. No.

29

This software application has helped to track, compile and monitor the disposal of each and every paper received in the Commission in a transparent and expeditious manner.

3. In order to further strengthen the RTI regime at the grass root level and to facilitate the information seekers at their door step, the State Information Commission has taken a decision to hold periodical hearings of complaints and appeals at Revenue Division levels. This initiative has facilitated the RTI applicants to participate in the hearings without incurring additional cost of travel to the State Capital headquarters where the office of State Information Commission is situated. Active participation of RTI applicants is encouraging better implementation of Right to Information Act.

4. The State Information Commission, Himachal Pradesh in coordination with Administrative Reforms Department, Himachal Pradesh Institute of Public Administration and Districts Administration is organizing workshops in all 12 district of Himachal Pradesh on a periodical basis for the First Appellate Authorities, PIOs, APIOs, and other stakeholders like elected representatives of Panchayats, Urban Local bodies, Mahila/Yuvak Mandals and media personnel. These workshops have really proved effective in bringing in awareness about the applicability of RTI Act in its real perspective.

CHAPTER – 7

Observations and Recommendations

In the earlier reports submitted under section 25(1) of the RTI Act, 2005, the Himachal Pradesh State Information Commission had made certain recommendations for smooth and effective implementation of the RTI Act, 2005 in the State of Himachal Pradesh. The State Government has taken action on these recommendations. However, the attention of the Government is drawn on some of the recommendations which require further action at the level of the State Government. These are being included as part of the observations and recommendations being made in this report in tabular form:

Sr.No.	Observations and Recommendations	Status of Action Taken
1.	In the earlier First to Twelfth reports, the Commission had recommended finalization of a time bound programme for implementing following provisions of Section 4 (1) (a) of the RTI Act, 2005:- "Every public authority shall:- • Maintain all its records duly catalogued and indexed in a manner and the form which facilitates the right to information under the Act; and • ensure that all records that are	the Administrative Reforms has sent letters
	appropriate to be computerized are, within a reasonable time and subject to availability of resources, computerized and connected through a network all over the country on different systems so that access to such records is facilitated."	
2.	In earlier First to Twelfth reports Commission had recommended the implementation the provisions of Section 4 (1) (b) of the RTI Act, 2005. But the information under this Act has not been published/ updated by the large number of	the Administrative Reforms has sent letters to Public Authorities to

	-	
	public authorities. Hence, the Department of	recommendation and
	Administrative Reforms may take concrete	most of the Public
	steps to ensure that the provisions of section 4	authorities have
	(1) (b) of the RTI Act, 2005 are implemented in	followed it.
	letter and spirit by all the public authorities	
	under the State Govt.	
3.	From the First to Twelfth Annual Reports it was	The Himachal Pradesh
	recommended that the Department of	Institute of Public
	Administrative Reforms may take concrete	Administration Shimla,
	steps for implementing the provisions of the RTI	has intimated that they
	Act, 2005/ HPRTI Rules, 2006 for rightful	are continuously
	propagation of the Act and the Rules by	conducting training
	imparting trainings to APIOs, PIOs and	programmes and
	Appellate Authorities. In view of large number of	workshops for the PIOs,
	APIOs, PIOs and Appellate Authorities	other officers of the
	designated by the Rural Development	State Government and
	Department, Education Department and other	imparting training to
	big departments in the state, more training	
	programmes are required to be organized by	departments. HIPA has
	HIPA.	substantially increased
		the number of training
		programmes for the
		PIOs and APIOs.
4.	In the Seventh to Twelfth Report, it was	On this recommendation
	recommended that the Departments are not	the Administrative
	maintaining the record/ files as per the Office	Reforms has sent letters
	Manual wherein it is mandated to open subject-	to Public Authorities to
	wise files, having noting and correspondence	meet this
	part separately on the file. Even records are not	recommendation and
	being classified as permanent and of periodical	most of the Public
	duration in a transparent manner. Maintenance	authorities have
	of File Index Register and Guard File are not	followed it.
	being ensured as per Office Manual which	
L	-	<u> </u>
	32	

leads delay in providing the information to the information seeker and is violation of the provisions of section 4(1)(a) and (b) of RTI Act, 2005.The departments be directed to ensure compliance of the Office Manual in this regard in a time bound manner.5.In the earlier reports, the Commission had recommended the Training and Sensitization Programmes for the First Appellate Authorities of the Public Authorities and Heads of Departments of the Public Authorities.The Himachal Pradesh Institute of Public Administration Shimla, has conducted programmes for the First Appellate Authorities of the State Government6.In the Fourth to Twelfth Annual Reports, the Department of Administrative Reforms was requested to finalise an appropriate scheme of periodic inspections in various offices to ensure implemented effectively. However, there is dire need to inspect the RTI registers maintained by PIOs to ensure timely disposal of applications as well as the disposal of first appeals by the designated Appellate Authorities. Such a step is likely to reduce the filing of complaints and 2nd appeals in the Commission. Consequently the gepartment of Administrative Reforms may issue instructions to all the departments that the provisions of RTI Act and Regulations may also be included as one of the components in the department's regular inspection schedules and it be a part of the general inspection of the field offices.Recommendation has7.In the Sixth to Twelfth report, it was Recommendation hasRecommendation has			
recommended the Training and Sensitization Institute of Public Programmes for the First Appellate Authorities Administration of the Public Authorities and Heads of Administration Departments of the Public Authorities. Programmes for the First Appellate Authorities Appellate Authorities 6. In the Fourth to Twelfth Annual Reports, the The Department of Administrative Reforms was Reforms Department requested to finalise an appropriate scheme of has issued periodic inspections in various offices to ensure instructions to various departments but these implemented effectively. However, there is dire instructions to various departments but these need to inspect the RTI registers maintained by most of the PIOs to ensure timely disposal of applications as well as the disposal of first appeals by the departments. Therefore managing record is essential to provide timely information to instructions to all the departments that the provisions of RTI Act and Regulations may also concrete action periodicel as one of the components in the department's regular inspection schedules and information to information to informati		provisions of section 4(1)(a) and (b) of RTI Act, 2005.The departments be directed to ensure compliance of the Office Manual in this regard	
Department of Administrative Reforms was requested to finalise an appropriate scheme of periodic inspections in various offices to ensure that provisions of RTI Act, 2005 are implemented effectively. However, there is dire need to inspect the RTI registers maintained by PIOs to ensure timely disposal of applications as well as the disposal of first appeals by the designated Appellate Authorities. Such a step is likely to reduce the filing of complaints and 2nd appeals in the Commission. Consequently the Department of Administrative Reforms may issue instructions to all the departments that the provisions of RTI Act and Regulations may also be included as one of the components in the department's regular inspection schedules and it be a part of the general inspection of the field offices.	5.	recommended the Training and Sensitization Programmes for the First Appellate Authorities of the Public Authorities and Heads of	Institute of Public Administration Shimla, has conducted programmes for the First Appellate Authorities of
7. In the Sixth to Twelfth report, it was Recommendation has	6.	Department of Administrative Reforms was requested to finalise an appropriate scheme of periodic inspections in various offices to ensure that provisions of RTI Act, 2005 are implemented effectively. However, there is dire need to inspect the RTI registers maintained by PIOs to ensure timely disposal of applications as well as the disposal of first appeals by the designated Appellate Authorities. Such a step is likely to reduce the filing of complaints and 2nd appeals in the Commission. Consequently the Department of Administrative Reforms may issue instructions to all the departments that the provisions of RTI Act and Regulations may also be included as one of the components in the department's regular inspection schedules and it be a part of the general inspection of the field offices.	Reforms Department has issued administrative instructions to various departments but these instructions have not been implemented by most of the departments. Therefore managing record is essential to provide timely information to information seekers. A concrete action programme may help
33	7.		Recommendation has

	recommended that as per provisions of section	not been implemented.
	2(i) of the RTI Act, 2005, the citizens have a	
	right to inspect works being executed by public	
	authorities. But there is no provision in HP RTI	
	Rules, 2006 regarding charging of fee for such	
	an inspection. These rules also do not prescribe	
	any procedure regarding inspection of work by	
	an applicant as envisaged in the aforesaid	
	section of the Act. It is, therefore, again	
	recommended that a suitable provision may be	
	incorporated in HP RTI Rules, 2006 to enable	
	the information seekers to inspect any work	
	under execution by a Public Authority of the	
	State Govt. on the basis of prescribed payment	
	of fee.	
8.	During the course of various hearings at	
	Commission level it has been observed that	not been implemented
	various Public Authorities have designated the	
	PIO's who are not in the rank of officer level.	
	For instance Panchayati Raj Deptt. have	
	designated Panchayat Secretaries as PIO's	
	who are class-III employees in official hierarchy	
	and most of them are on Contract basis. Such	
	designations of PIO's are in violation of Section	
	5 (1) of RTI Act, 2005 which requires that PIO	
	should belong to an officer category. The	
	relevant clause of the Act is reproduced as	
	under:	
	Section – 5(1):- "Every Public Authority shall,	
	within one hundred days of the enactment of	
	this Act, designate as many officers as the	
	CPIO or SPIO, as the case may be, in all	

be necessary to provide information to persons requesting for the information under this Act." The Commission therefore recommends that the State Govt. should direct all Public Authorities to designate PIOs who are at least class-II level officers and permanent employees of the Government so that they are able to access information from concerned quarters and who can also be held responsible for any omissions/commissions in dealing with RTI Act, 2005.

The above recommendations from sr. no. 6 to 8 are again reiterated. The other recommendations and observations are as under:

The Commission recommends that awareness programs on Right to Information Act, 2005 should be held covering the villages of state on priority basis so that the citizens resides in rural area will be well aware of provisions of RTI Act Right to Information Act, 2005.

The Commission has examined the reports received from the Public Authorities pertaining to the receipt of RTI applications from information seekers during the year 2017-18. It has been observed that out of a total of 59,529 RTI applications filed by the information seekers during the year, requests were rejected by the PIOs concerned only in 3737 cases and 1623 first appeals were filed during the year. The Commission received 26 complaints and 425 second appeals during 2017-18. The small number of first appeals filed by applicants and the total number of complaints and 2nd appeals received in the Commission do indicate that the applicants were generally satisfied with the response of the PIOs in the State. While considering the complaints and appeals, it has, however been observed by the Commission that most of the complaints and appeals pertained to delay in receiving appropriate response from the PIOs. In a number of cases, the delay could be attributed to lack of awareness on the part of PIOs about various provisions of the RTI Act, 2005 and the Rules made there under. It was also observed in some cases that, the applicants appeared to be unaware of the scope of the

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RTI Act, 2005. Quite a large number of applicants/appellants expected the redressal of their grievances through their RTI applications and complaints/ appeals filed before the State Information Commission, whereas empowering citizens from the existing information/ record maintained by public authority is the essence of this act.